

User Guide for the

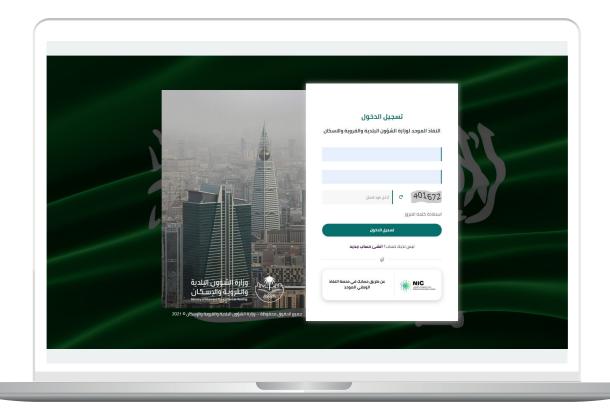
Sacrificial Slaughter Permit Service

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Logging into the System

1) After accessing the system link, the following screen will appear, where the user enters their details (National ID/Iqama Number, Password, Security Code) and then clicks the (Login) button. The security code can be changed by clicking the circular arrow icon.



2) A verification code will then be sent to the user's mobile phone, which they need to enter in the (Verification Code) field and click the (Login) button, as shown in the following screenshot.



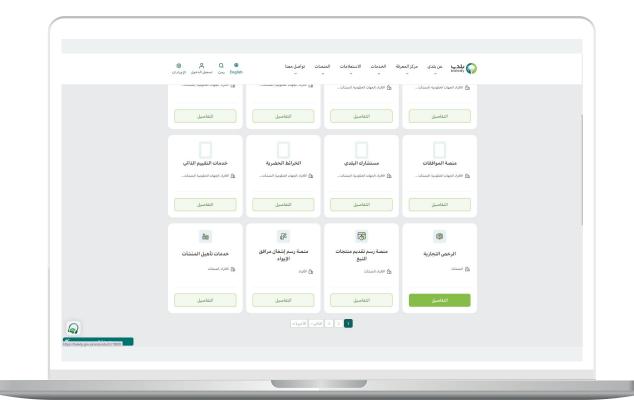
Steps to Request the Service

1) Once logged into the Balady platform, the platform's main screen will appear, as shown in the screenshot below.

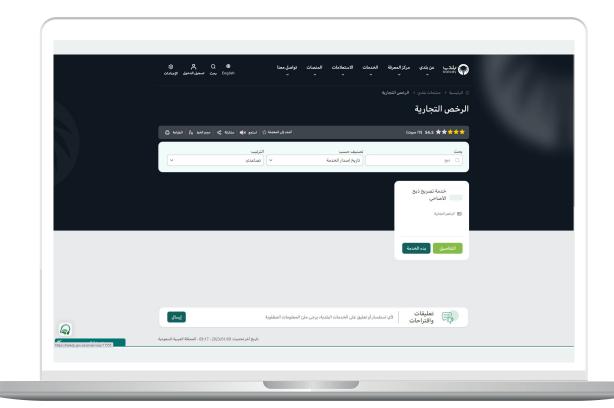
The user then clicks the (View Products) button.



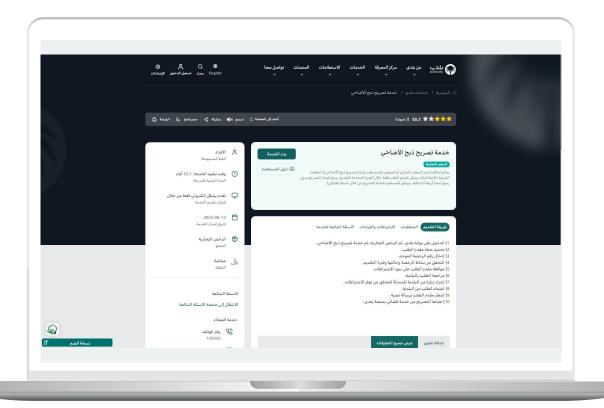
2) To start the application process, the user selects (**Commercial Licenses**) as shown in the image below.



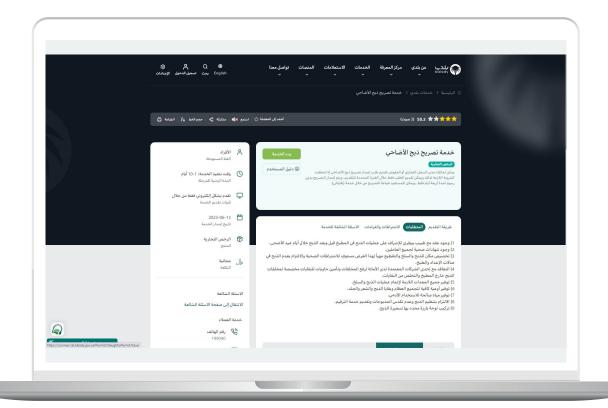
3) The user searches for the (Sacrificial Slaughter Permit Service) as shown on the screen below.



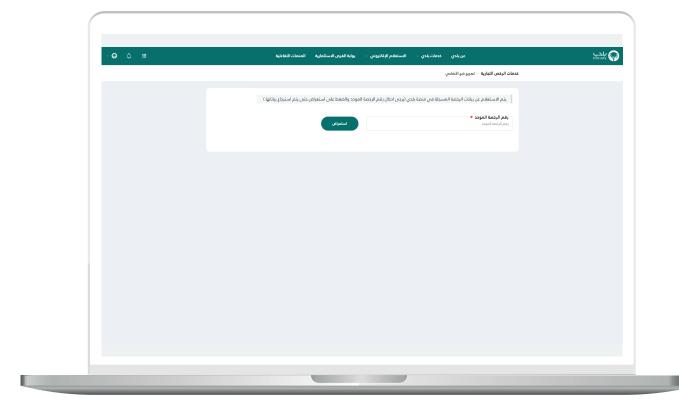
4) The next screen appears, where the user can view service requirements through the green menu on the right, including (Application Process, Requirements, Conditions & Penalties, etc.).



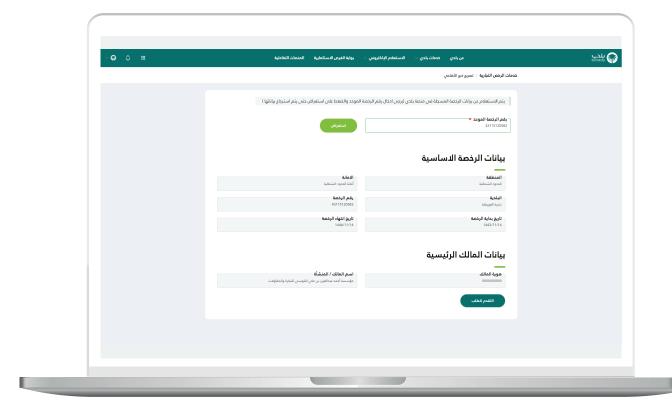
5) To start the application process, the user clicks (Start Service).



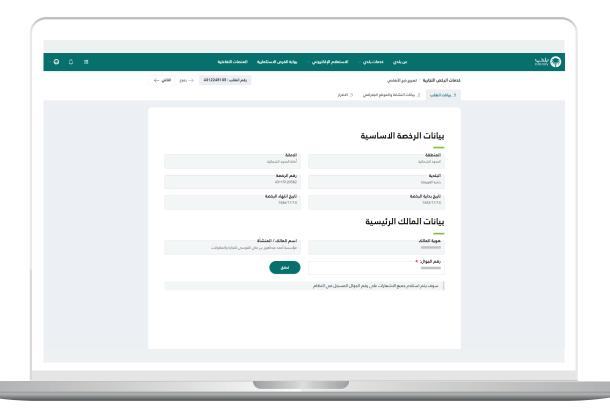
6) The following screen appears, where the (**Unified License Number**) is entered, followed by clicking (**Browse**).



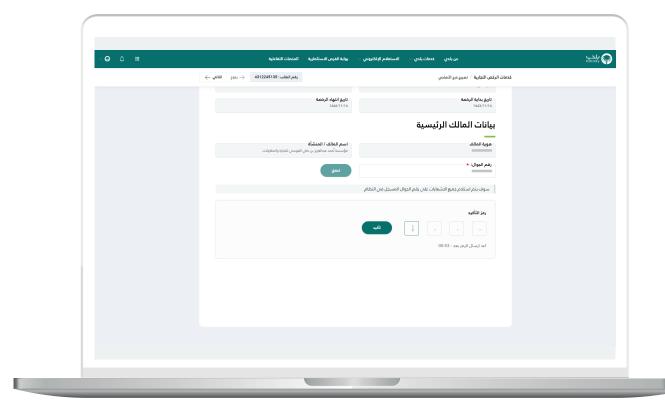
7) If the entered (**Unified License Number**) is correct, the system retrieves the primary license data and main owner details, as shown below. The user then clicks (**Proceed with Request**).



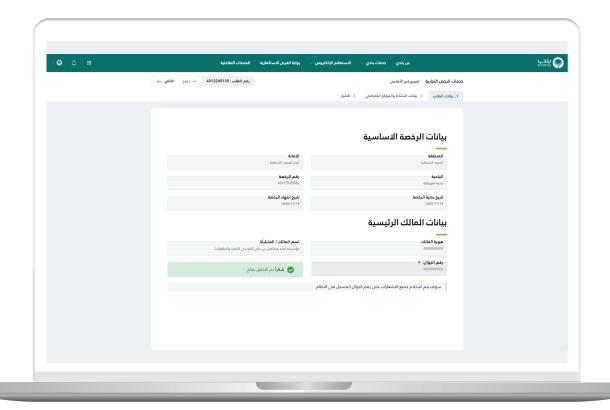
8) The following screen will then appear, representing the first stage of the application process, which is (**Application Data**). Here, the applicant's details are verified by entering the value in the (**Mobile Number**) field and clicking the (**Verify**) button.



9) A verification code is sent to the user's mobile phone, which must be entered in the (**Verification Code**) field, then click (**Confirm**), as shown in the next screen.

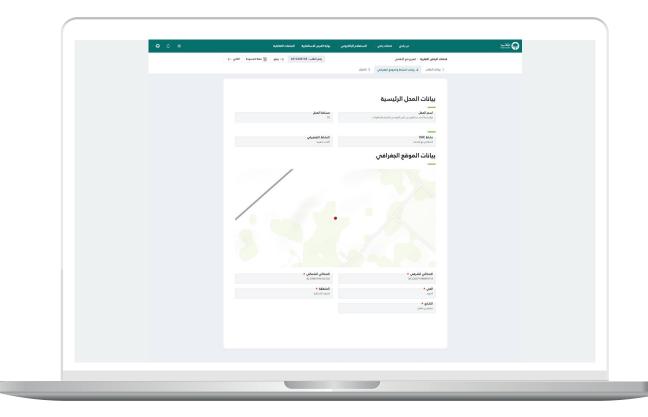


10) A message appears stating (Thank you, verification was successful) as shown below. The user then clicks the (Next) button to proceed to the second stage.

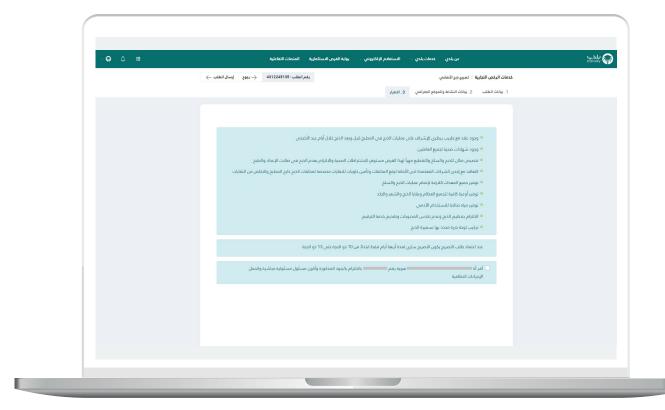


11) The system navigates the user to the next step: (Activity and Geographic Location Information) as shown below. This screen displays the main business details and the geographic location on the map.

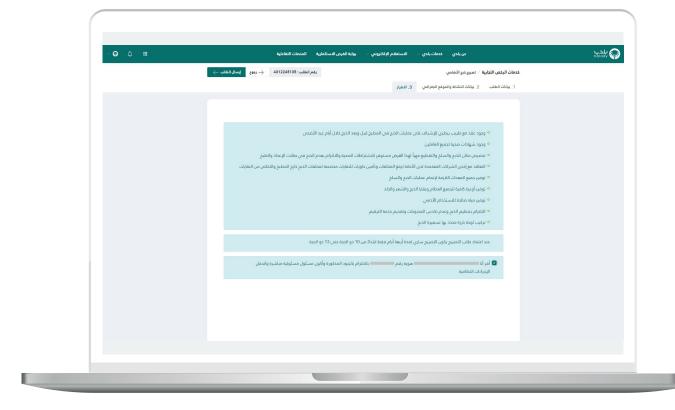
The user clicks (**Next**) to continue, with options to save the request as a draft by clicking (**Save as Draft**) or go back by clicking (**Back**).



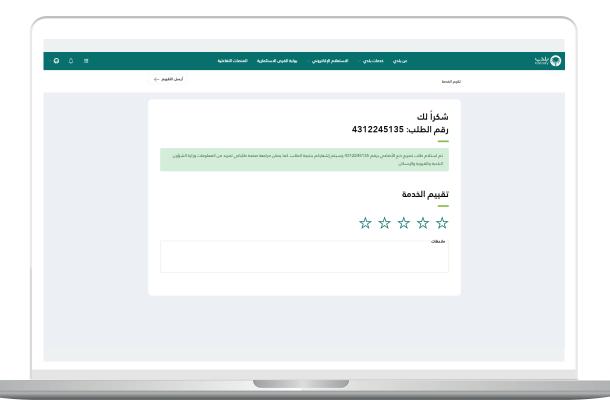
12) The user proceeds to the (**Declaration**) stage, where they agree to the terms and conditions.



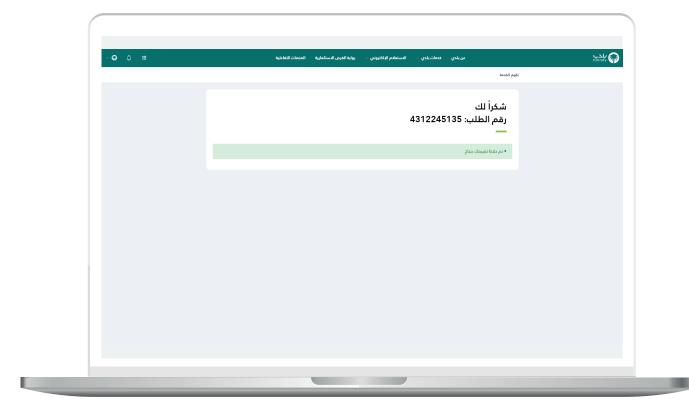
13) The user clicks (**Submit Request**), with the option to return to the previous stage using (**Back**).



14) The system processes the request and displays a confirmation message indicating that the submission was successful. The user is also given the option to evaluate the service by selecting a star rating and entering comments in the Comments field, then clicking (**Submit Evaluation**).



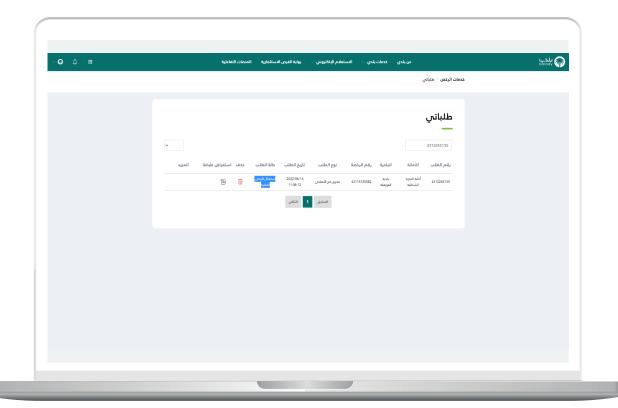
15) The evaluation is successfully saved, and a confirmation message is displayed.



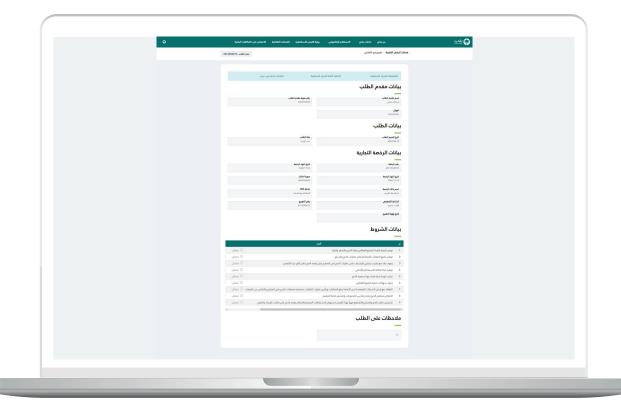
16) The system redirects the user to the (My Requests) screen.

Note:

If a (Commercial License Cancellation Request) is approved, the (Sacrificial Slaughter Permit) will be automatically canceled.



17) After clicking the document icon, the application details will be displayed, as shown in the following screenshot.



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