



وزارة البلديات والإسكان

Ministry of Municipalities and Housing

Service of Inquiring About Providers of

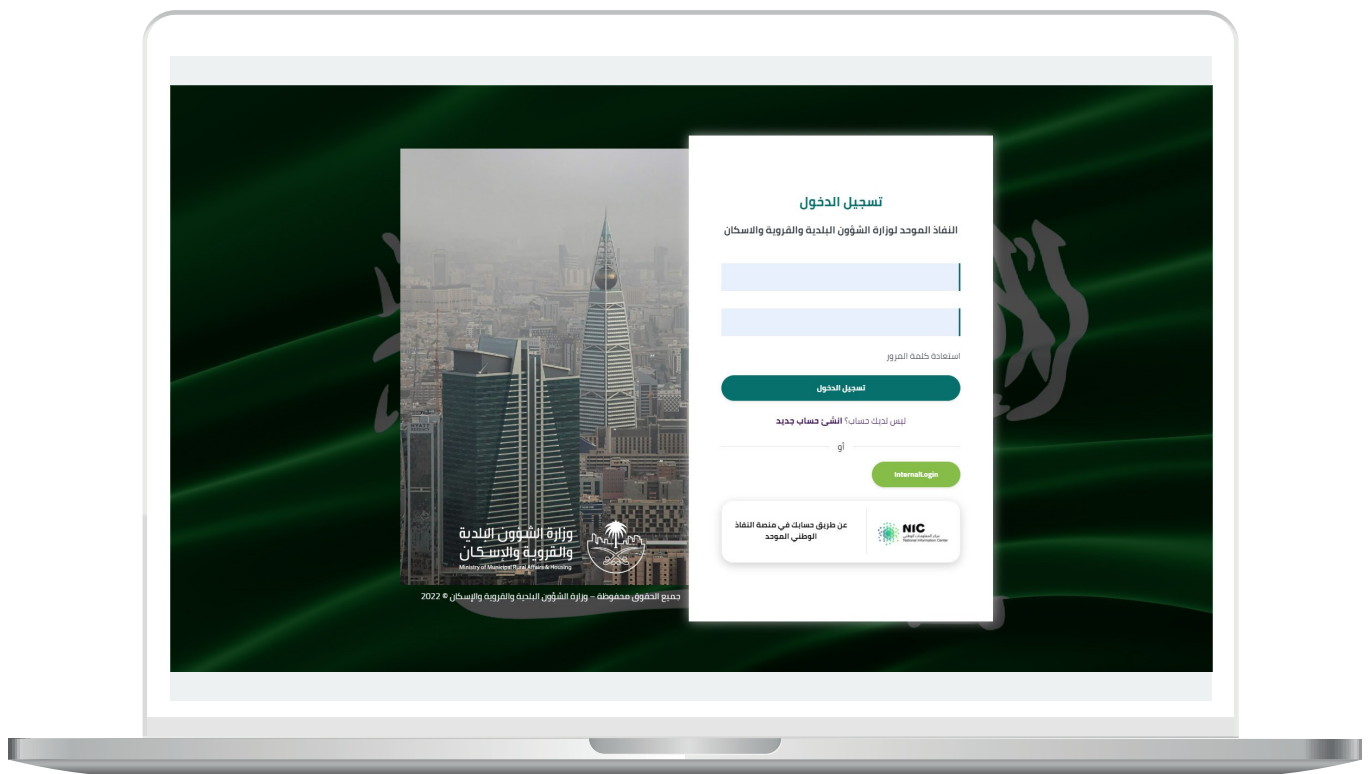
# Funeral Transport & Preparation Services

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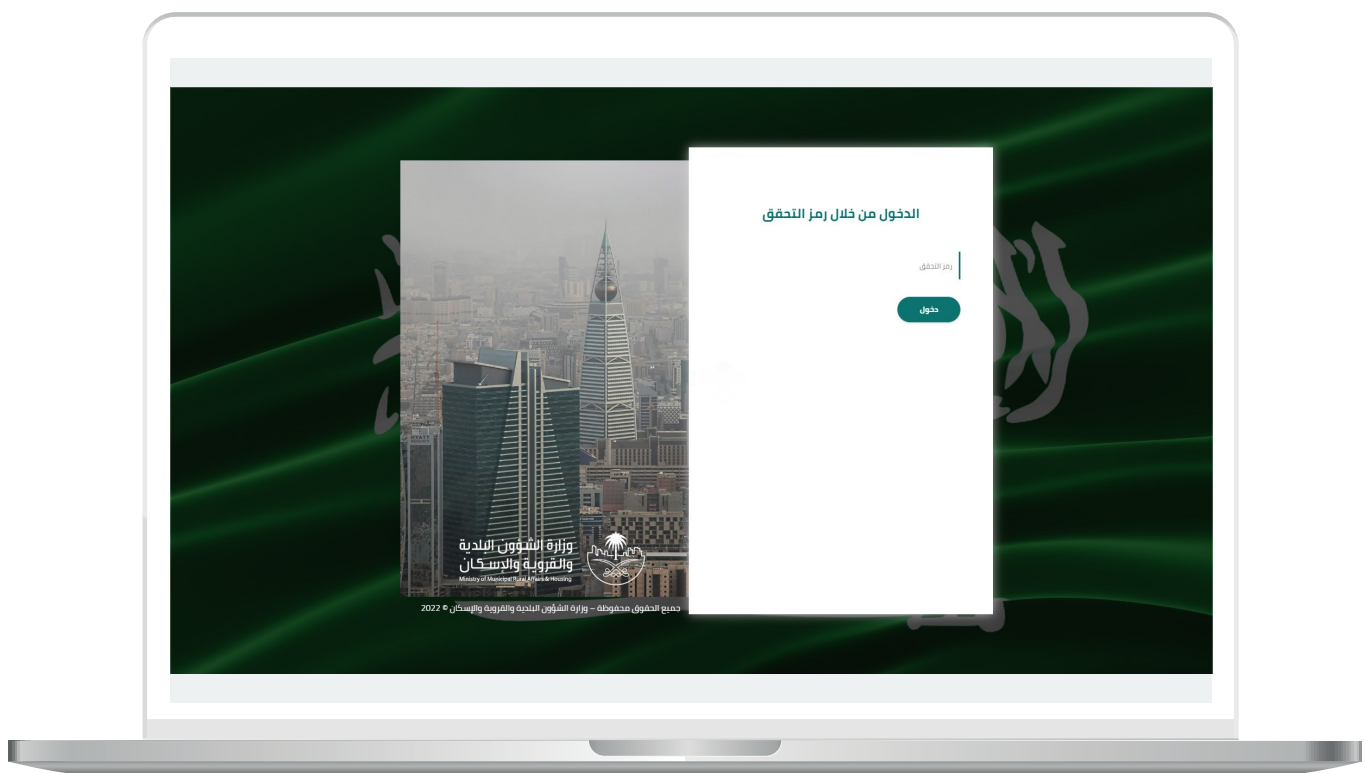
Beneficiary's  
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## Logging into the System Requests

1) After accessing the system link, the following screen will appear, where the user enters their details (**National ID/Iqama Number, Password**) and then clicks the (**Login**) button.



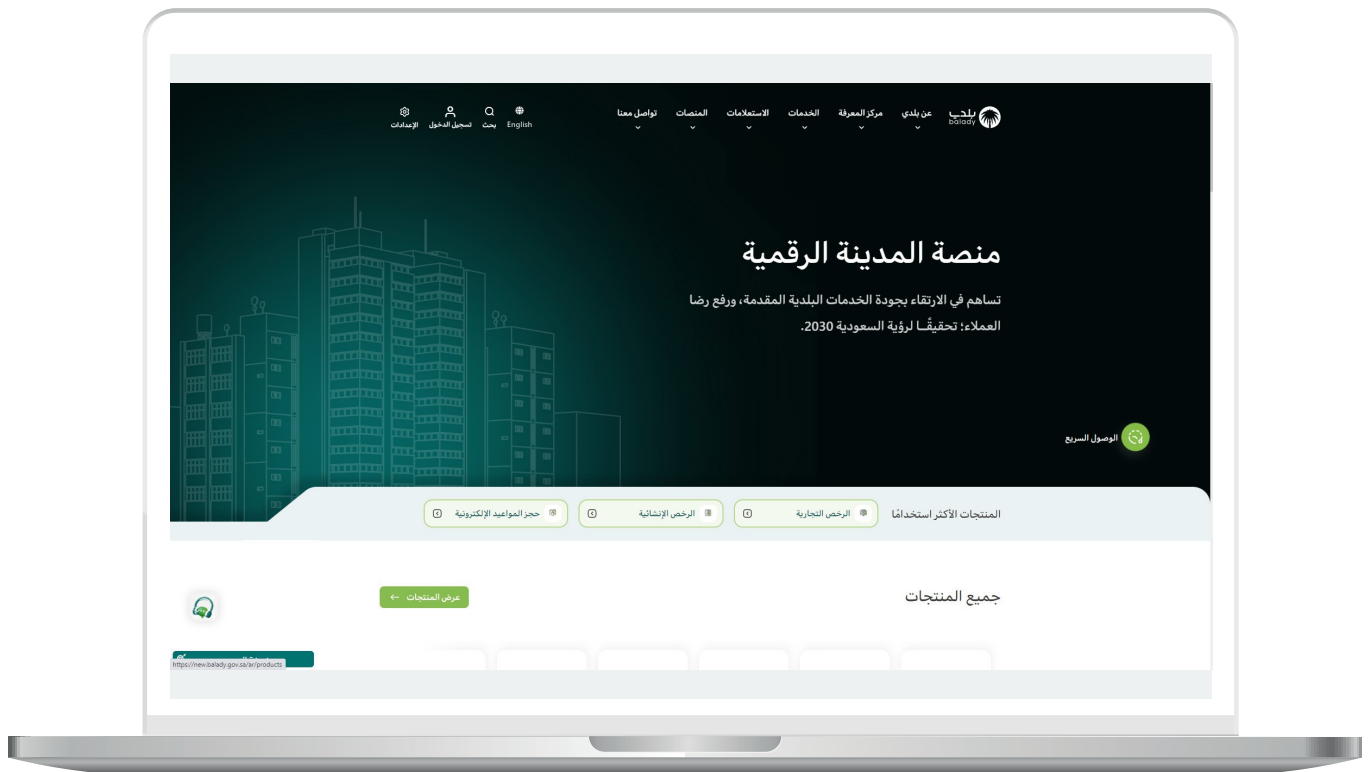
2) A verification code will then be sent to the user's mobile phone, which they need to enter in the (**Verification Code**) field and click the (**Login**) button, as shown in the following screenshot.



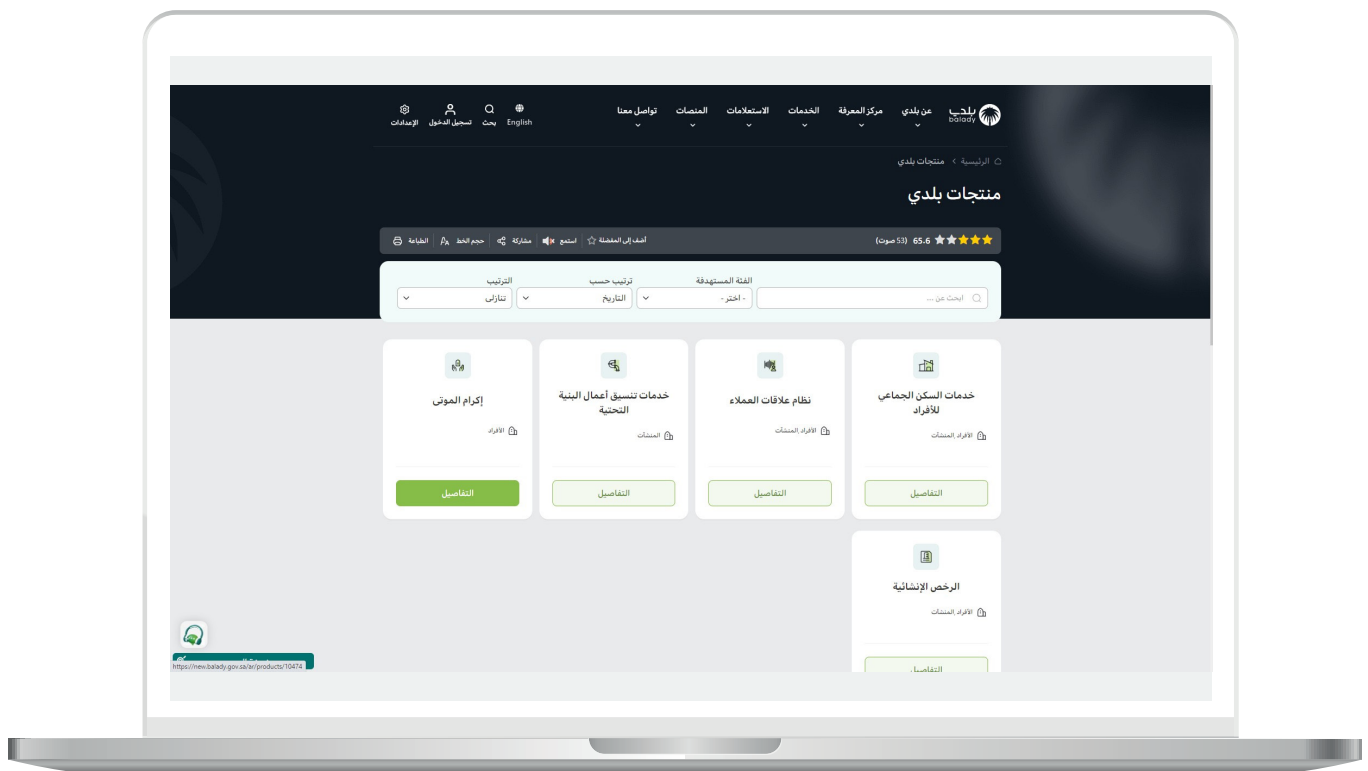
### Service Request Steps

1) Once logged into the Balady platform, the platform's main screen will appear, as shown in the screenshot below.

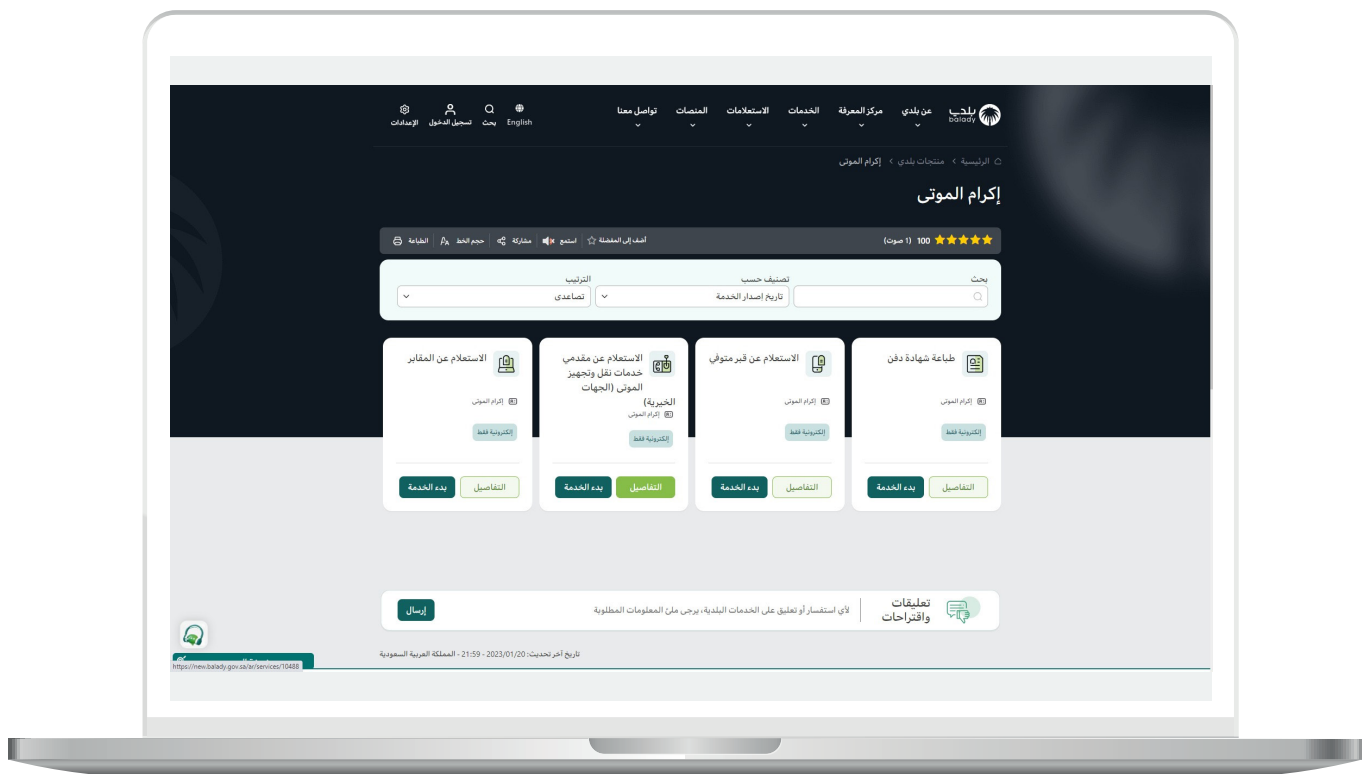
To start the service application, the user must click the **(View Products)** button.



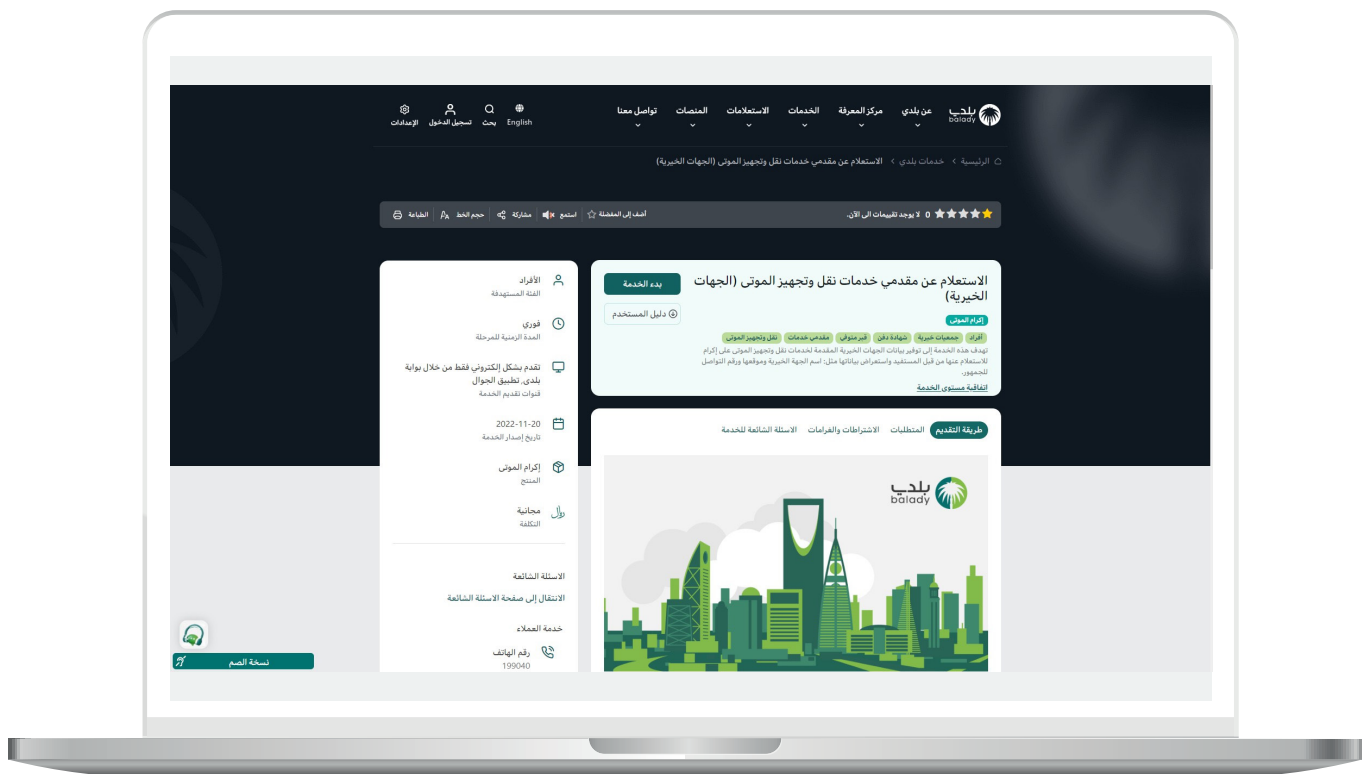
2) The following screen appears, displaying (Balady Products), where the user selects (Honoring the Deceased).



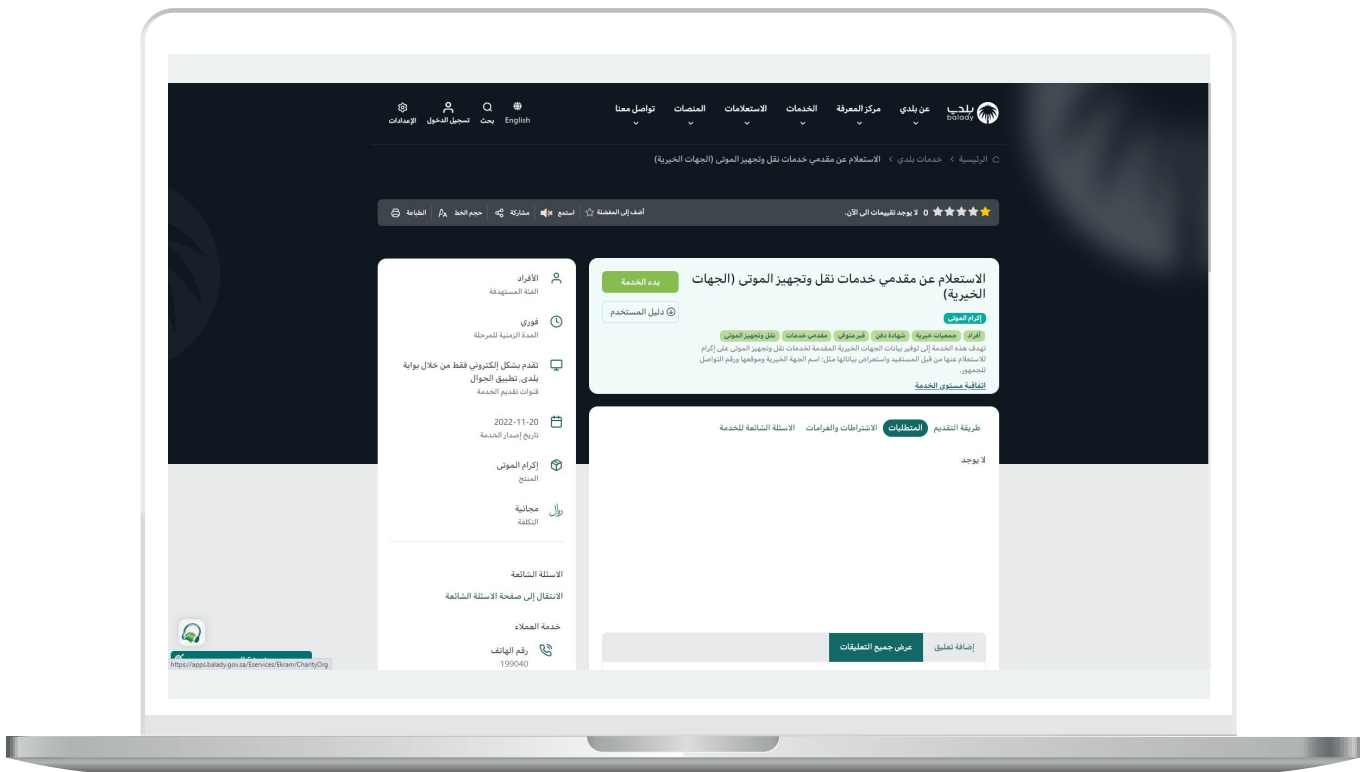
3) The next screen displays the (Honoring the Deceased) services, where the user selects (Inquiring About Providers of Funeral Transport and Preparation Services (Charitable Organizations)), as shown below.



4) The following screen appears, displaying the (Service Card), which includes details such as (How to Apply, Requirements, Conditions and Fines, etc.).

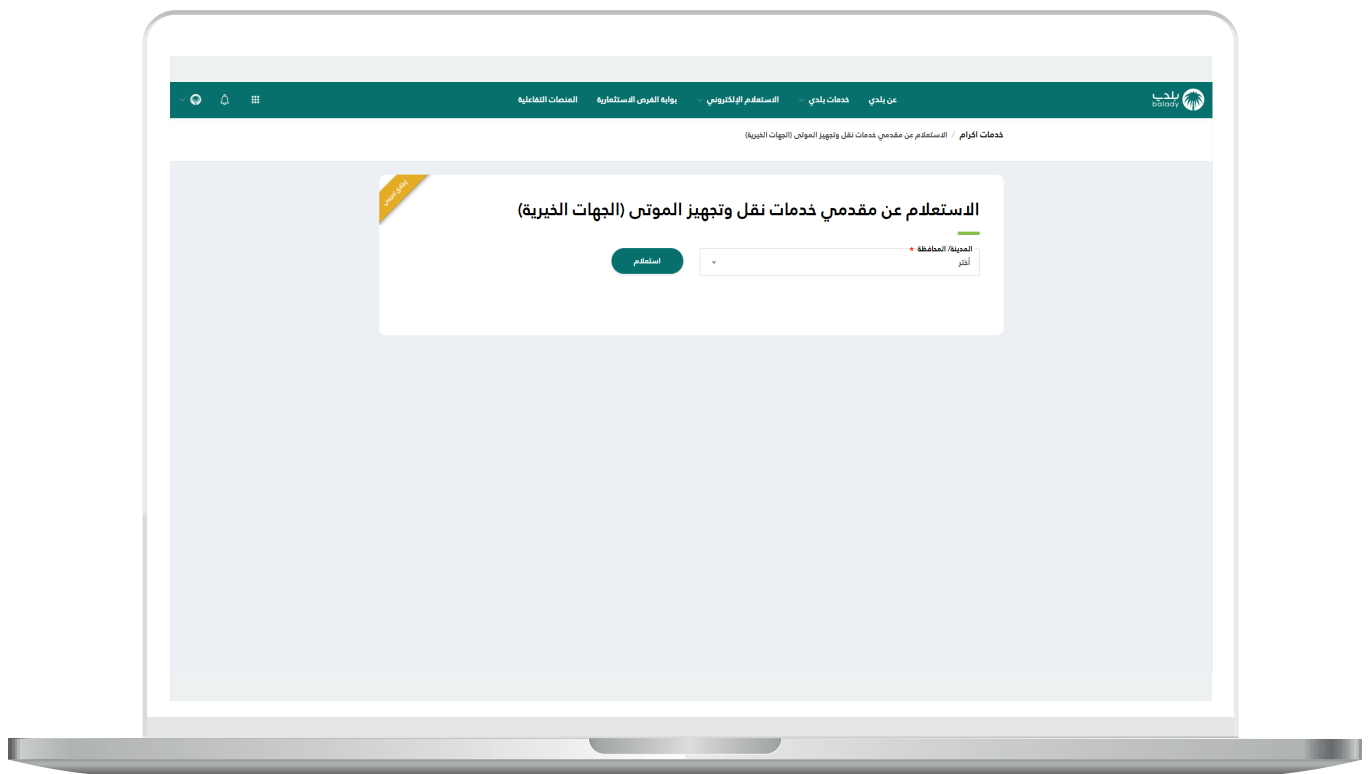


5) To start the application process, the user clicks **(Start Service)**.

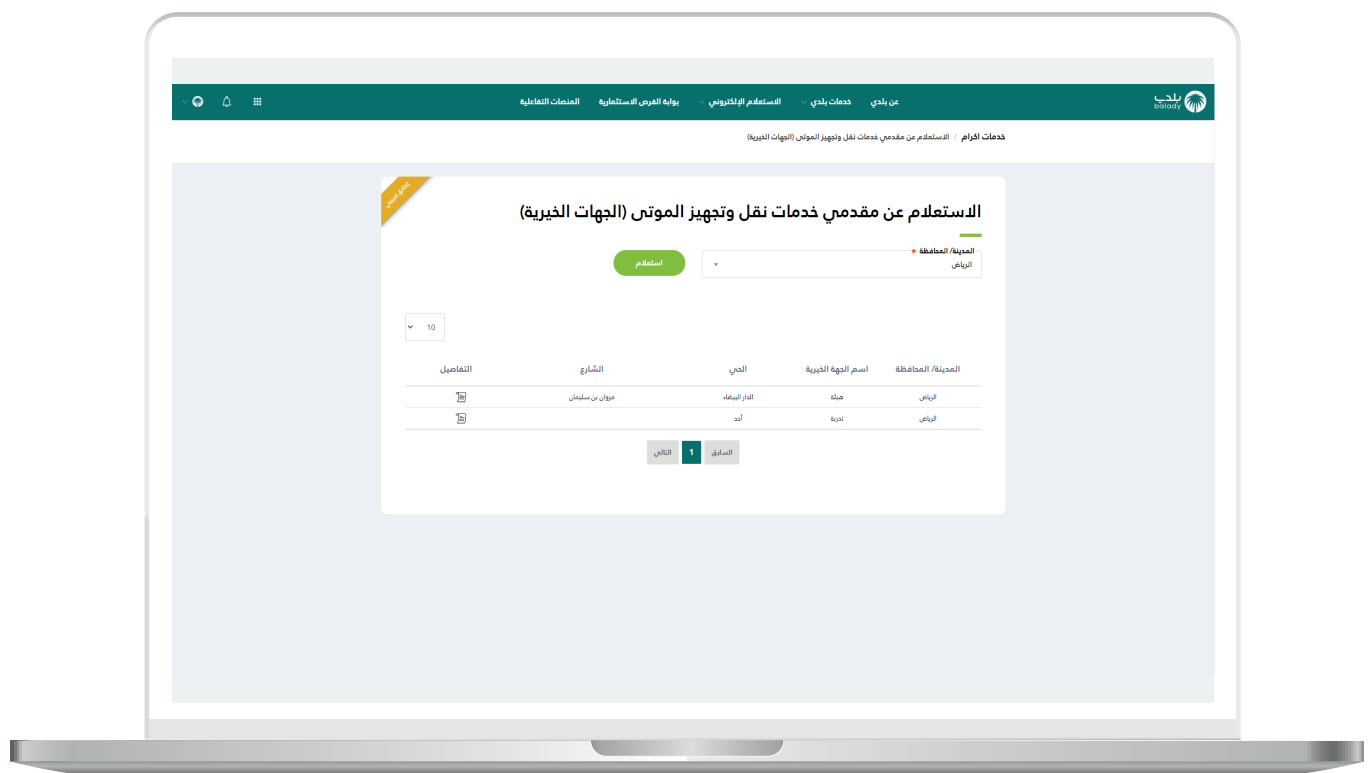




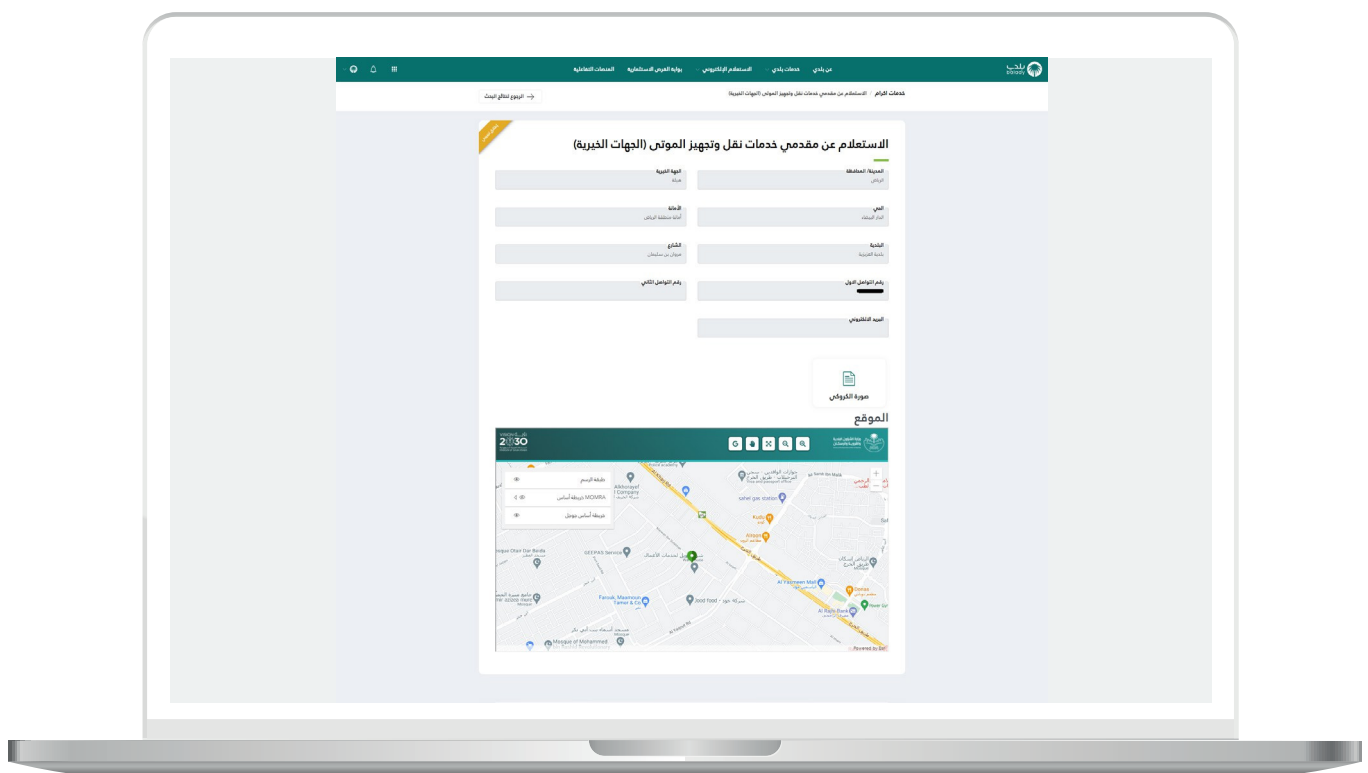
6) The following screen appears, where the user selects a value from the dropdown menu (**City/Province**) and then clicks (**Inquire**).



7) The system then displays all providers of funeral transport and preparation services in the selected city. The number of displayed rows can be adjusted through the dropdown menu. The details of any charitable organization can be viewed by clicking the document icon in the (Details) column.



8) The system then displays the location details of the selected charitable organization, as shown below. A printed copy of the location map can be obtained by clicking (**Print Location Map**). The user can return to the search results by clicking (**Back to Search Results**).



 | 199040 Direct Contact Number

 | @Balady\_CS Customer Service

